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Surveying and Geodesy Software
TOPOEDU – Version 4

Installation Guide

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Installation Requirements

Topoedu software is designed to be installed and run properly on Windows® operating systems, both 32-bit and 64-bit versions. The minimum requirements for proper operation are as follows:

Processor	Sufficient to meet the operating system requirements.
RAM	Sufficient to meet the operating system requirements.
Operating System	**Windows 7, Windows 8, Windows 8.1, Windows 10 and Windows 11.** Professional or Home editions, both 32-bit and 64-bit.
Disk	Minimum 300 MB of free space.
Graphics Card	1024 x 768 píxeles.
Peripherals	Keyboard, pointing device, and printer (physical or virtual).
System Requirements	.NET Framework 4.8 or higher.
Required Software	Microsoft Word version 2016 or later (essential for generating technical reports).
Recommended Additional Software	AutoCAD or software compatible with DXF files. Google Earth or software compatible with KML files. Microsoft Excel or compatible with XLSX files.

Table 1: Installation Requirements for Topoedu

Installation Process

RECUERDE:

- **License Migration**: If you have already registered a license and want to use the software on another device, you must proceed with license migration. For more details, refer to the License Migration section in this manual.

- **Reinstallation after Formatting**: You can format the device where your license is registered and re-register it on the same device. For more information, consult the license agreement and our Frequently Asked Questions (FAQs) section.

- **Internet Connection Requirements**: The installation process requires an internet connection, which is essential to run the program for the first time after installation. Additionally, services like Topoedu Chat, TOPserver.center, or license migration also require an active internet connection.

- **Antivirus and Firewalls**: Although unlikely, some antivirus programs or firewalls might block or interfere with the proper functioning of the software, preventing license validation, access to Topoedu Chat, TOPserver.center, or license migration. In such cases, you must create an exception for the programs Topoedu.exe and Updater.exe, both located in the installation folder (contact your antivirus or firewall support for assistance).

- **Antivirus False Positives**: Due to the advanced anti-hacking protection mechanisms integrated into Topoedu, some antivirus programs may generate "false positives." If this occurs, you will need to create an exception to allow Topoedu.exe and Updater.exe to function correctly, both located in the installation folder.

If you purchased **Topoedu** through the website www.topoedu.com or an official distributor, you have received an email with the credentials for your license(s).

To install the program:

1. Download the installer using the link provided in the email. It is a ZIP file.

2. Extract the ZIP file into a folder.
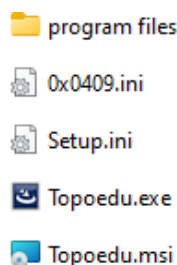
3. Double-click the **Topoedu.exe** file.

Fig. 1 Extracted ZIP File Contents

4. The installation wizard will start. Click **Next** >, accept the License and Use Agreement (I accept the terms in the license agreement), click **Next** > again, and finally, click **Install** (administrator rights are required to install the software).
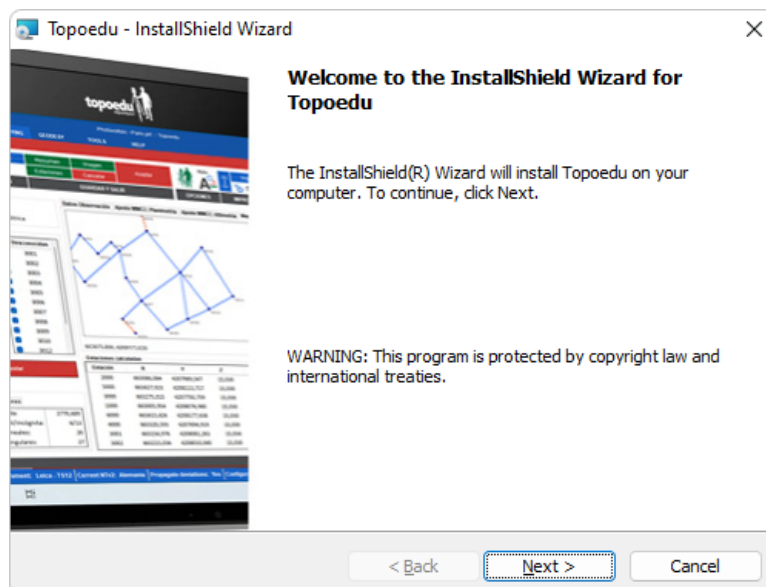
Fig. 2 Topoedu Installation Wizard

5. Once the installation process is complete and the program is launched, you will see a language selection window. You can install the software in Spanish, Indonesian, English, French, Italian, Portuguese, Russian, Simplified Chinese, Traditional Chinese, Japanese, German, and Hindi.
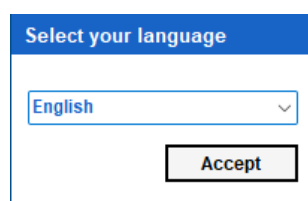

Fig. 3 Language selection upon launching the program after installation

6. Next, you will see the license registration window. Enter your email and license number, then click **Register**.
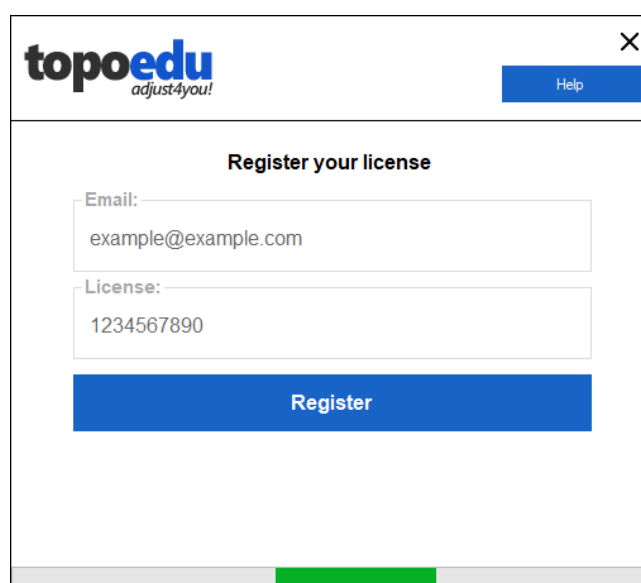

Fig. 4 License Registration

7. If everything is correct, a confirmation message will appear, and the program will then start.

You will receive an error message in the following cases:

- **Incorrect Credentials**: This is unlikely to occur if you copy the credentials directly from the email you received.

- **Credentials Already Registered on Another Device**: This happens if you have already registered the license and have not previously migrated it (a likely error).

- **Lack of Internet Connection**: Includes potential blocks by antivirus or firewall software. While this error is uncommon, it may occur depending on the security software installed on your device.

To resolve these issues:

- **Verify Credentials**: Copy the credentials directly from the email you received and paste them into the appropriate field. Avoid entering them manually.

- **Migrate the License Properly**: If the license has already been registered on another computer and you need to use the software on a new device, ensure you migrate the license beforehand or purchase an additional license.

- **Consult Your Security Software Provider**: If your antivirus or firewall is blocking the connection, contact your provider's technical support to create an exception for Topoedu.exe and Updater.exe.

The first time you launch the program after registering your license, you will receive a welcome message from no-reply@topoedu.com via **Chat – Topoedu**. To read it, simply click View on the pop-up palette or click the user icon (white and yellow) at the top right corner. Then, in **TOPserver.center**, double-click the message to open it.
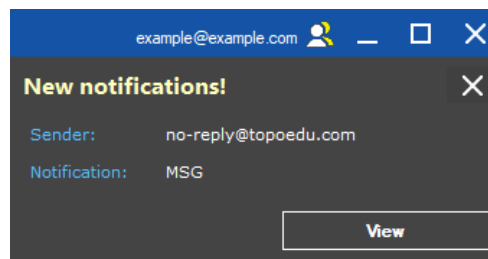

Fig. 5 Notification Reception

License Migration

You can migrate your license once a year from the date of the last license registration. For example, if you register your license on 01/01/2025 and migrate it on 01/06/2026 to reinstall it on another computer, you will not be able to migrate your license again until 01/06/2027.

License migration can be done free of charge through the Topoedu software. If you do not have access to the Topoedu software (e.g., in cases of loss, theft, or damage to your computer), you can request manual migration from the support team. This service is subject to a fee (contact support@topoedu.com for more details).

You can format the device where the license is installed and re-register it without it being considered a migration. However, repeatedly registering the same license on the same device within a year is considered unusual behavior, and the license server will block further installations. Contact support@topoedu.com if you are blocked for this reason.

To migrate your license, follow these steps:

1. Launch Topoedu and go to the **TOOLS** tab. Click the **Log Out** command and accept the warning message informing you about the annual license migration limitation. Finally, click **Uninstall**.
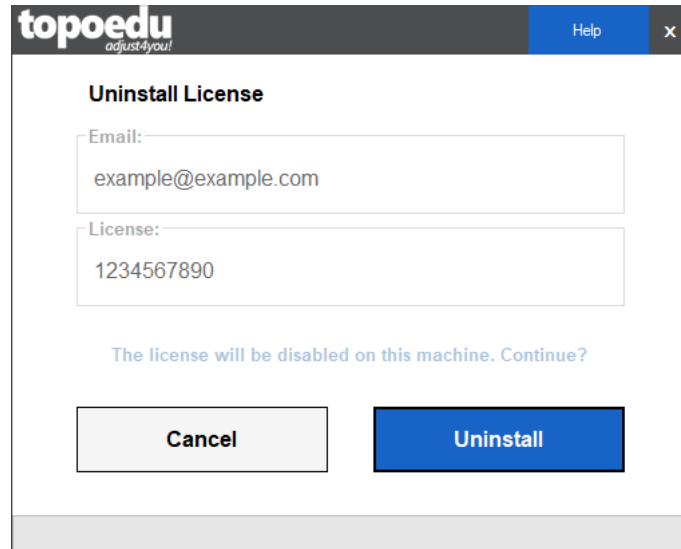

Fig. 6 License Migration

If you meet the requirements for license migration (it has not been migrated within the calendar year prior to the last installation), your license will be migrated, and the program will close automatically.

Topoedu Updates

The Topoedu program includes an automatic updater that checks for new updates at each startup (updates can also be checked manually using the **Check for Updates** command in the **TOOLS** tab). When an update is available, a pop-up window will appear.
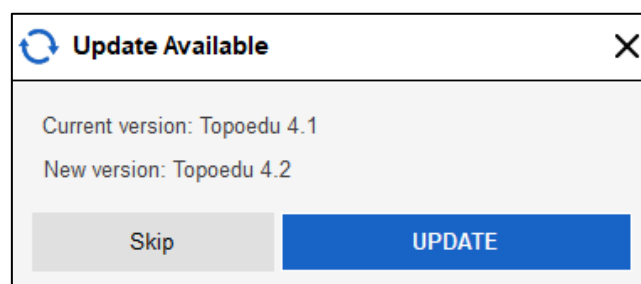

Fig. 7 Example of Available Update

When this happens:

1. Click the **UPDATE** button.

This action will launch the **Updater.exe** program (located in the same installation directory as Topoedu), close Topoedu, and start **Updater System 1.0** (Topoedu's updater).

> The Updater.exe program requires administrator rights as it is responsible for downloading the update and replacing the executable (Topoedu.exe) located in the installation directory. Without administrator rights, the program will not run, or the update will not be downloaded and installed correctly.
>
> Updater.exe needs to communicate with external servers. If an antivirus, firewall, or any other corporate security mechanism blocks this communication, the Topoedu software cannot be updated.
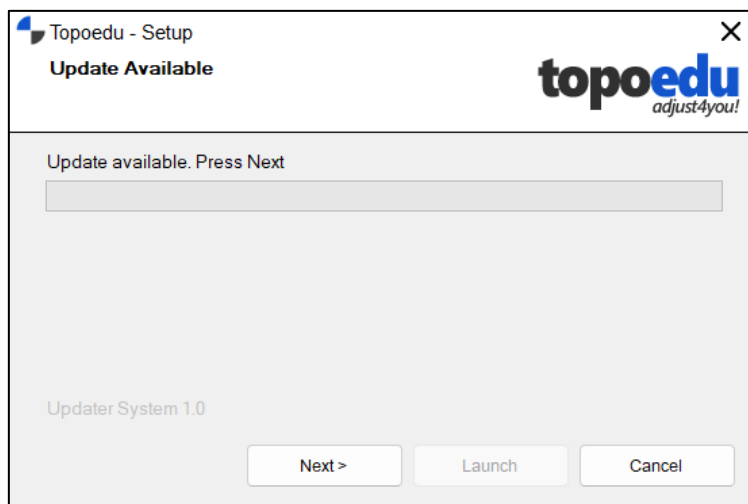

Fig. 8 Updater System 1.0 actualizando Topoedu

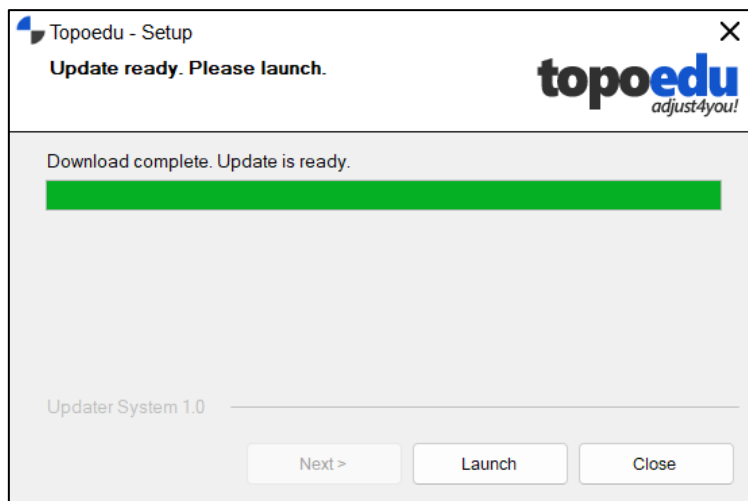2. In the updater, click **Next** >.

Fig. 9 Update Complete

3. Finally, click **Launch**. Topoedu will launch in its updated version.

Uninstalling Topoedu

To uninstall Topoedu, simply go to Windows settings, find the program in the list of installed programs, and uninstall it. A faster alternative is to search for "Topoedu" in the Windows search bar and run **Uninstall Topoedu**.
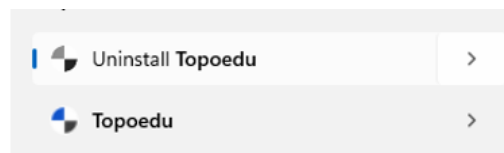
Fig. 10 Desinstalación de Topoedu

Remember that if you want to use the software on another computer, uninstalling Topoedu will not allow you to install it on a new device. For this, refer to the License Migration section.

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